



Town of Newburgh Emergency Medical Services



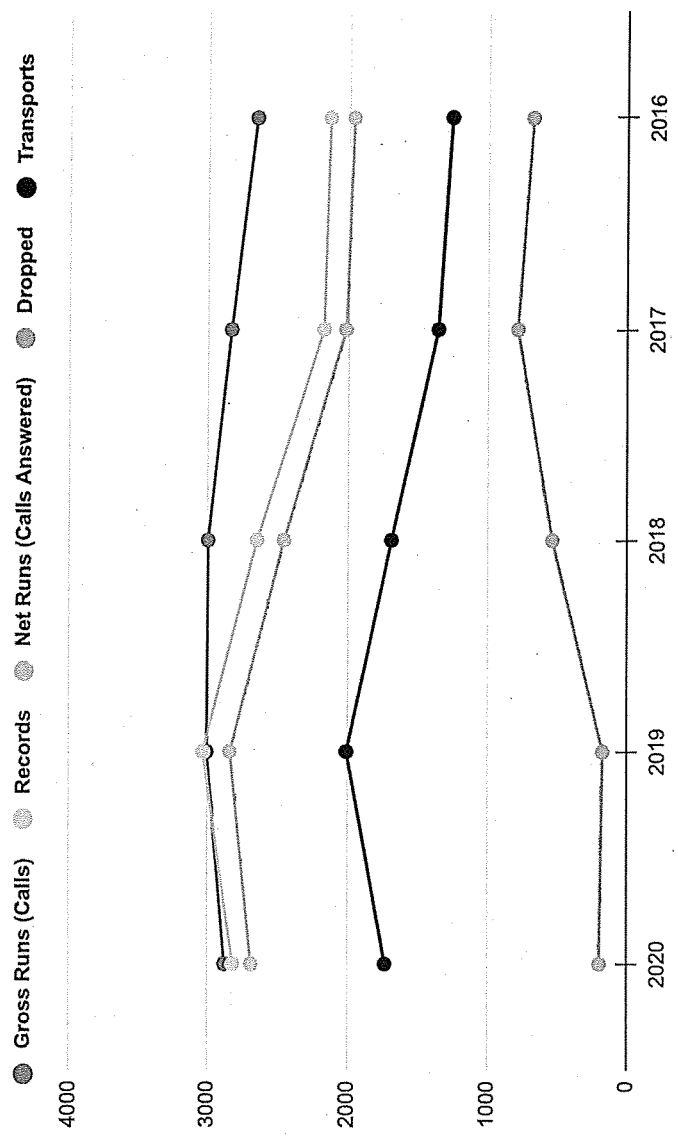
TONEMS was founded in 1967 as a volunteer 501(c)(3) EMS agency by people who wanted to donate their time and energy to provide emergency medical care to those in need

In 2018 TONEMS became a hybrid EMS agency comprised of volunteer and career (paid) members

As of 9/21 the TONEMS Family is comprised of almost 70 members running two full crews 24/7 with 50 members being volunteer!

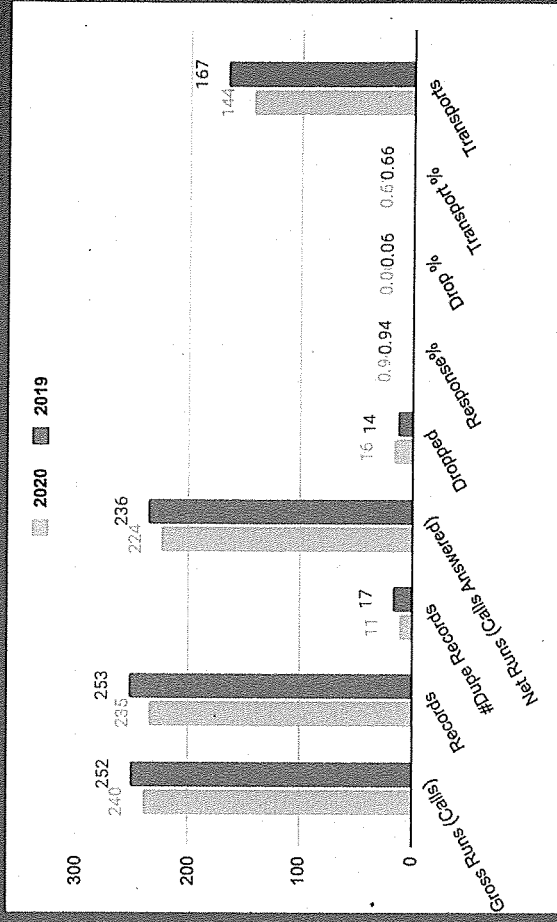
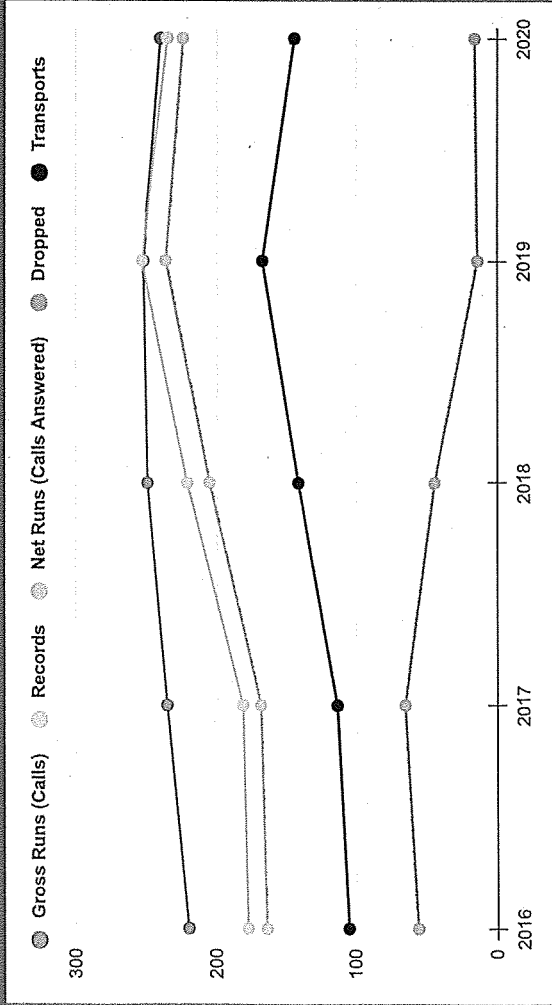
2021 TONEMS began our Education Program providing public and private First Aid and CPR Classes, Emergency Vehicle Operator Course (EVOC) classes and in late 2022 we plan on offering NYS Certified EMT courses

Annual Totals

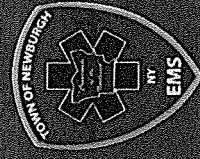


<h2>2021</h2> <p>(as of 9/30/21)</p>	
Gross Runs (Calls)	2,722
Records	2,751
Net Runs (Calls Answered)	2,593
Dropped	129
Transports	1,984
<h2>2020 vs 2019</h2>	
Gross Runs (Calls)	-127
Records	-214
Net Runs (Calls Answered)	-152
Dropped	25
Transports	-276

Monthly Average YOY



	2020	2019	2018	2017	2016
Dupe Records #	11	17	16	13	14
Response %	94%	94%	82%	72%	74%
Drop %	6%	6%	18%	28%	26%
Transport %	61%	66%	63%	62%	59%



Monthly

Average

2021

(as of 9/30/21)

Gross Runs (Calls) ----- 302

Records ----- 306

Net Runs (Calls Answered) ----- 288

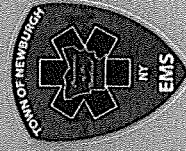
Dropped ----- 14

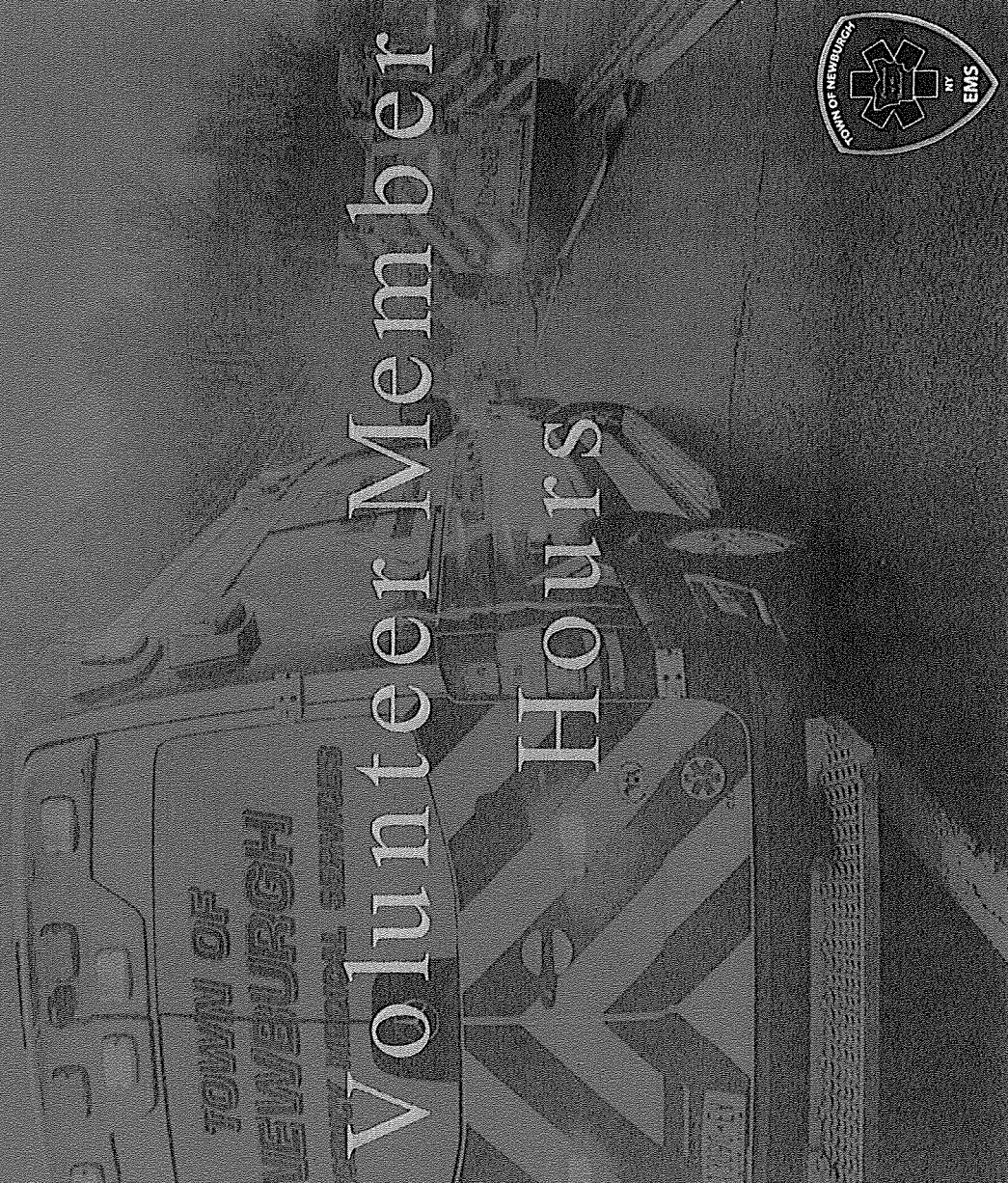
Transports ----- 220

Response % ----- 95%

Drop % ----- 5%

Transport % ----- 72%



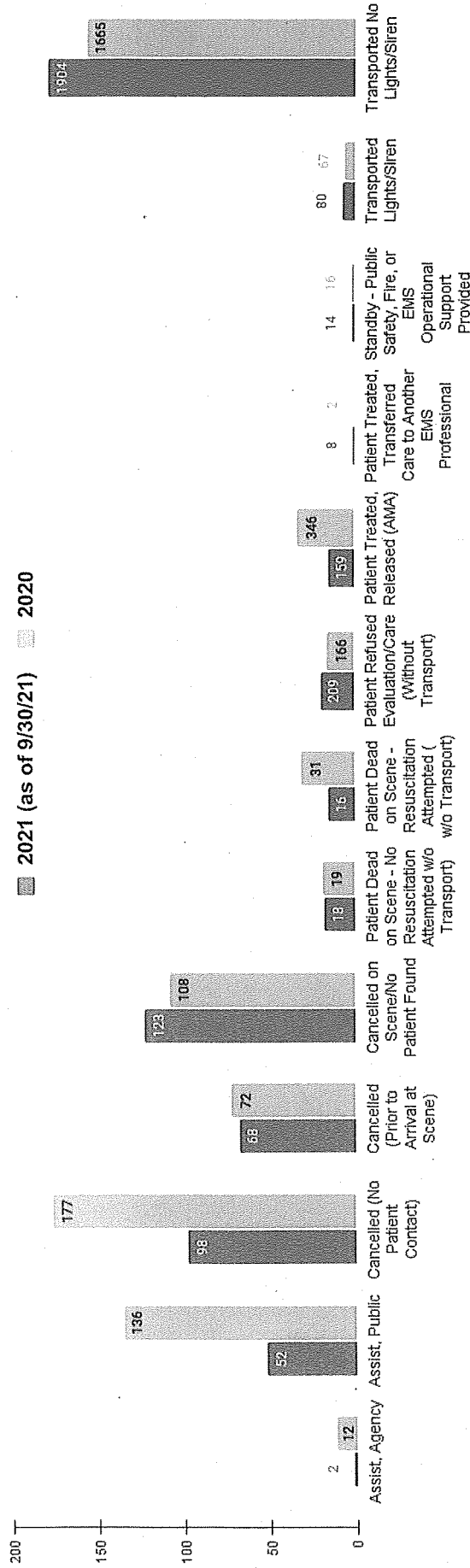


Volunteer Member Hours

YEAR	HOURS
2017	3,470
2018	9,800
2019	11,419
2020	10,778
2021	7,843

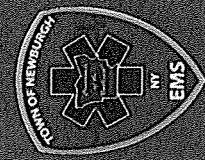
Trending to 10,457 year end

Call Description Breakdown

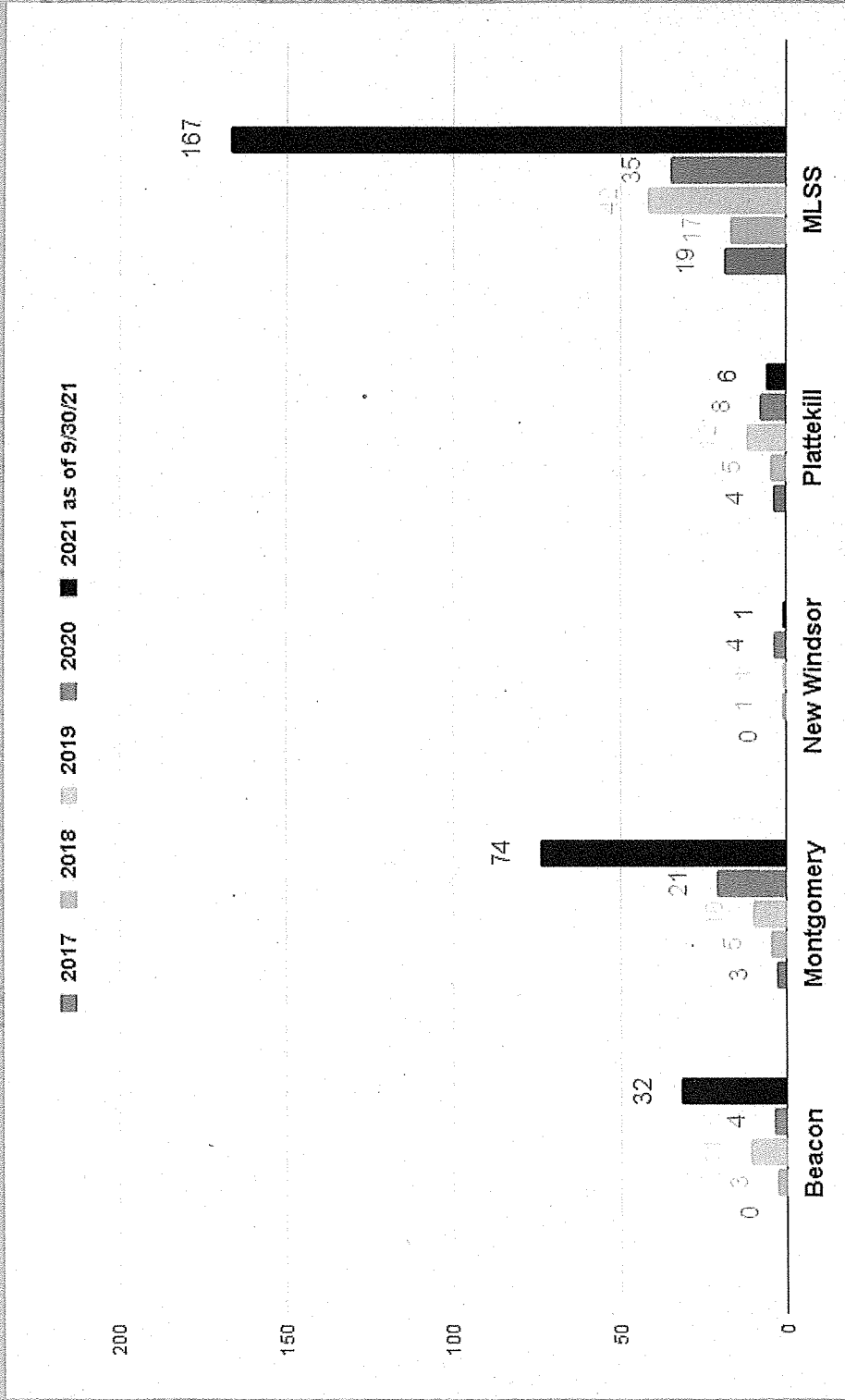


Total Calls 2021
 (as of 9/30/21)
2,751
 trending to 3,668 year end

Total Calls 2020
2,817



Mutual Aid Breakdown



Why are we seeking the creation of a Tax District?



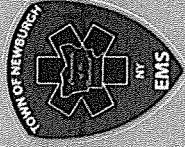
The increase in call volume has made TONEMS the busiest and most active agency in the Town of Newburgh as well as the surrounding districts.

The following are just a few issues that is putting TONEMS in this dire situation:

- Aging infrastructure
 - Fleet
 - Building
 - Technology
- Cost of medical supplies and equipment
- Training (agency annual training, NYS required training, etc.)
- COVID19's impact on EMS
- Volunteer availability due to outside obligations increasing payroll



Key Factors



Call volume has increased over 22% from last year which requires additional personnel, equipment, and wear and tear on existing systems

Although we have one of the most successful volunteer programs in the Hudson Valley, volunteerism continues to trend lower than pre-pandemic times

10% trended reduction in volunteer hours for 2021 vs 2019 which directly impacts financials

Town of Newburgh Emergency Medical Services

Serving the community since 1967



Thank You